



Cambridge City Council East Area Committee

Date: Thursday, 16 September 2021

Time: 6.30 pm

Venue: Virtual Meeting via Microsoft Teams

Contact: democratic.services@cambridge.gov.uk, tel:01223 457000

Agenda

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations of Interest
- 3 Minutes (Pages 3 - 12)
- 4 Matters and Actions Arising from the Minutes (Pages 13 - 14)
- 5 Environmental Report - EAC (Pages 15 - 44)
- 6 Cambridge Eastern Access project
To receive a presentation from Greater Cambridge Partnership representatives providing an update on this project and the planned next steps.
- 7 Open Forum
- 8 Chisholm Trail
To receive an update on phase 1 of the Chisholm Trail and a summary on phase 2 of the project.

City Councillors: D. Baigent (Chair), Bennett, Copley, Davey, H. Davies (Vice-Chair), Healy, Herbert, Moore, Pounds, Robertson, A. Smith and Thornburrow

County Councillors: Bulat, Shailer, Howitt and Goodliffe

Information for the public

The public may record (e.g. film, audio, tweet, blog) meetings which are open to the public. For details go to:

www.cambridge.gov.uk/have-your-say-at-committee-meetings

For full information about committee meetings, committee reports, councillors and the democratic process:

- Website: <http://democracy.cambridge.gov.uk>
- Email: democratic.services@cambridge.gov.uk
- Phone: 01223 457000

In line with wider council policies on waste reduction, we are trying to reduce our use of disposable cups at area committee. Please bring your own reusable mug if you can.

EAST AREA COMMITTEE24 June 2021
6.30 - 8.15 pm**Present**

Area Committee Members: Councillors D. Baigent, Bennett, Copley, Davey, H. Davies, Healy, Herbert, Moore (Vice-Chair), Pounds, Robertson, A. Smith, Thornburrow, Bulat, Goodliffe, Shailer and Howitt

Officers:

Head of Corporate Strategy: Andrew Limb

Anti-social Behaviour Officer: Rachel Fairhead

Committee Manager: Claire Tunnicliffe

Meeting Producer: Liam Martin

Other Officers in Attendance:

Sergeant Stevenson

FOR THE INFORMATION OF THE COUNCIL**21/38/EAC Welcome, Introduction and Apologies for Absence**

No apologies were received.

21/39/EAC Declarations of Interest

Item	Name	Reason
All	Councillor Baigent	Personal: Cam Cycle
All	Councillor Smith	Personal: Cam Cycle
All	Councillor Thornburrow	Personal: Cambridge Doughnut Economics
All	Councillor Davey	Personal: Cam Cycle
All	Councillor Copley	Personal: Cambridge Doughnut Economics
All	Councillor Shaler	Personal: Cambridge Doughnut Economics and Cam Cycle

21/40/EAC Minutes

The minutes of the meeting held on 18 March were approved as a correct record and signed by the Chair.

21/41/EAC Matters and Actions Arising from the Minutes

No matters were raised.

21/42/EAC Policing and Safer Neighbourhoods

Sergeant Stevenson presented a report which outlined the policing and safer neighbourhood trends and outlined actions taken since the last reporting period.

Local areas for concern were as follows:

- i. Anti-social driving
- ii. Cycle theft, and
- iii. Drug dealing and the protection of local young people – child criminal exploitation.

In response to questions and comments from the Committee Sergeant Stevenson said the following:

- i. If an electric scooter was not part of a hire scheme they should not be used on the public highways. Legally, private owned electric scooters are not approved to be on the public highway. Those scooters part of a hire scheme was GPS monitored and tracked.
- ii. Mobility scooters were permissible on the highways.
- iii. The road safety operations undertaken each month did police electric scooters.
- iv. Technically, cycling on a pavement which had not been identified as a cycle path was not allowed but there was a level of tolerance from some members of the public.
- v. Electric mopeds which had pedals should be on the highways and not the path.
- vi. The 20mph enforcement was taken very seriously by Police.
- vii. There were varying enforcements which could be used when dealing with anti-social driving such as section 59, which could be issued to both vehicle and users. If more than one section 59 was issued to either the vehicle or the user then the vehicle could be seized.

- viii. Had received reports of anti-social driving regarding mopeds in one of the East Area wards and would be sending Police Officers out to try to witness those committing the crimes.
- ix. All information reported to the Police was valuable and would be investigated; details of vehicles recently reported for anti-social driving had links to organised crime and one should not be on the road so would be seized when found.
- x. Noted the comments regarding speeding on Riverside particularly around Beche Road.
- xi. Would continue to observe roads in Abbey ward such as Wadloe Road, Whitehall Road, Ditton Road, Davey Road etc as highlighted in the report.
- xii. Confirmed that Newmarket Road roundabout was on the road safety operation list; regarding stationary vehicles in this area keeping their engines idling particularly when the queues built up around the primary school, this was more of a highways issues rather than enforcement.
- xiii. A fixed penalty notice could be issued when dealing with speeding.
- xiv. There was a number of issues which could be classed as anti-social driving such as constant over revving of engines, 'donuts' on public green spaces, vehicles on pathways that should be on the highway.
- xv. Verified there was separate legislation regarding noise.
- xvi. Confirmed that as the Police had objected to the recently considered and approved premises licence application on Mill Road that they would support an appeal.
- xvii. Details of the public who reported incidents direct to the control room were logged.
- xviii. Street surgeries had been on hold due to the pandemic. These had been an opportunity for the public to talk to directly to the Police on a range of issues. These also provided opportunities for the Police to provide feedback on the work that had been undertaken. It was hoped that these street surgeries would be able to start again when restrictions had been lifted.
- xix. Noted the comment that the Dudley Road recreation ground was a hotspot for drug dealing.

The Chair thanked Sergeant Stevenson for his report and advised that the Committee had noted the content and the continued priorities.

21/43/EAC Open Forum

Member of the Public: The matter of vehicle noise has been raised numerous times previously, highlighting areas across the East Area, but

regularly around Barnwell Road, Newmarket Road, Wadloes Road, Whitehill Road...

The regular response from officials is to continue reporting the matter to collect data. Some people understand the importance of this data and have tried to do this, but after many months of reporting and the problem only getting worse, it's becoming difficult to continue.

Reports also don't go very far without video evidence, which is defeated by the fact that the louder the noise, the further it travels and the more people it affects. In some cases, where the noisy vehicles (often off-road bikers) are in residential streets, they have removed number plates, making the reporting more difficult still.

The problem is, I think, getting worse. Since the end of the third lockdown, I find I am increasingly interrupted by extraordinarily loud motorists while I'm trying to get on with life -- in-person conversations, or phone calls for work or personal matters; and you cannot walk in the worst-affected areas for an hour without having a conversation interrupted by someone's modified exhaust. Going back to work near the centre of town, I have found the same problem increasing there too, with virtually every call or conversation I have interrupted by someone showing off on East Road, Hills Road, or Regent Street.

When will the matter genuinely be taken seriously? This cannot go on for years before we see / hear change. Most of the community needs more than platitudes about the increasingly regular disturbance, by those keen to disturb the peace...

I would be genuinely interested to see action, like that beginning to come about in other parts of the UK. Please see and discuss the following:

Kensington and Chelsea's solution: <https://www.rbkc.gov.uk/newsroom/all-council-statements/acoustic-cameras-reinstalled-monitor-noisy-drivers>

Such a solution would provide real monitoring and measuring of the problem, rather than relying on useless reporting, which relies on the public having the will to keep reporting.

Sergeant Stevenson advised the cameras were operated by the County Council and those vehicle users causing anti-social behaviour / driving regarding noise came under environment health legislation.

The cameras could detect a certain level of noise deemed to be more than should be emitted by a regular moving vehicle which then becomes a statutory nuisance.

Had looked at the Kensington and Chelsea's solution to this issue which was innovative.

Councillor Bulat advised that she would share the Kensington and Chelsea link with the relevant County officers and ask for their feedback.

Councillor Moore, as the Executive Councillor for Climate Change and the City Centre acknowledged that noise pollution was detrimental to quality of life. Would be happy to work with the resident on this issue to take the matter forward. Would speak with City Council officers on what evidence was needed and the correct approach followed.

The collection of evidence was vital to take to court for noise abatement notices to be issued. Kensington and Chelsea had issued public spaces protection orders but to get the order agreed by the Court, evidence was required to prove there is anti-social behaviour taking place.

Member of the public: The application by Anderson Group (Planning application 21/02326/FUL) for development south of Coldhams Lane has land allocated for commercial development but included several wildlife sites and protected open spaces proposed as an urban country park.

The area is seen to offer green open spaces and for the city's protecting biodiversity, however the application covers a large area with major changes in relation to the 2018 previous consultation. It is of such a scale that it will affect many people in the area, as well as the environment and wildlife. There is inadequate guidance to the huge number of public documents involved which are difficult to access and understand. The development would have numerous potential impacts, making it is very difficult to grasp fully what is planned and the time scale involved.

It is important to note the increase in future population of the with the relocation of the airport and further housing developments.

The statutory consultation process seems far from adequate and questioned if it would be possible to extend the consultation for people to fully understand what the issues are and provide a response. Would it

also be possible to improve procedure for the areas which are proposed for the country park and conservation areas,

Councillor Thornburrow advised in her capacity as the Executive Councillor for Planning Policy and Transport, she had asked the case officer to contact the Anderson Group to request they consider further public presentations as none had been planned.

To date 168 comments on the application had been submitted by residents.

Agreed it was vital that residents understood the documentation and would be happy to arrange assistance when looking at the drawings.

Member of the public: The experimental Mill Road Bridge scheme, created for both social distancing and encouraging walking/cycling, has shown a more pleasant Mill Road. Congestion, pollution, noise, and road danger are much lower. But the consultation to date has been badly done and no-one likes ugly orange bollards!

With the new Joint County Administration, a better, permanent scheme is possible. The Highways Committee considers Mill Road in July.

A new independent, cross-party group, Mill Road For People - millroad4people.org, have been working up compromise proposals to resolve the problems some people have raised. It aligns clearly with the new joint administration's Agreement. meeting with traders and distributing leaflets to residents to get their ideas. The proposals adjust the current bus gate scheme:

- 1. Retain the bus gate, which is the only way to avoid Mill Road being a rat run for the city centre.**
- 2. Add practical, low-cost, improvements along the street to help traders and shoppers. E.g. disabled parking, delivery bays, short-stay shopper parking, zebra crossings, removing poles, adding cycle parking, seating areas for cafes while keeping the pavement clear for the partially-sighted, tree planters, seating, better bus stops, and other improvements. These would make the street accessible and welcoming for everyone, and really encourage people to come to Mill Road.**
- 3. Consult on allowing taxis over the bridge, ideally just Hackney Carriages (suggested by Piero of the Traders' Association when we spoke with him), as they are regulated, and increasingly electric with wheelchair access.**
- 4. Exempt traders delivery vehicles from the bus gate. We took up Cllr Howitt's suggestion of speaking with a County officer, who confirmed this can be done, as long as there's a clear policy.**

5. Consult on Blue badge holders also similarly being able to register to be exempted.

6. Work to reduce traffic on main roads around the city, as per the administration agreement, to help residents of Coldham's Lane and Cherry Hinton Road.

7. Consult properly with a simple, standard County Council consultation, asking residents on the layout and specific options for exempting types of vehicles. Residents would fill in a standard leaflet, giving their address to avoid any duplicate submissions.

What do councillors think? We think a scheme like this will create something that most people would regard as a fair compromise and avoids going back to the road danger going on since the 1980s.

Councillor Shailer welcomed the work that had been undertaken and the feedback received from traders. Stated the joint County Council administration was the greenest that had been elected. Was aware the City Council were working on a survey to collate feedback from a wider area.

Councillor Howitt advised the new administration at the County Council were working with officers to determine that the decision would be based on facts and evidence.

Councillor Thornburrow stressed it was important to think about hidden disabilities that adults and children had when looking at the open spaces, how people moved through those spaces and how the community could be brought together.

Councillor Moore had requested that some of the government funding received for city centre improvements be allocated to other high streets outside of the city. A strategic plan was needed for the whole of the city resulting in cleaner air and improved public transport.

Member of the public: Please can you provide an update on next actions following the Coleridge residents survey.

What actions will EAC take to engage with The Junction as/when lockdown lifts, regarding engaging with the neighbourhood. When I was a subscribing supporter they mentioned they did not do door-to-door publicity - something that could be done to recruit local audiences especially last minute unsold tickets, & local subscribers.

At a future EAC can we discuss post-lockdown community fairs where each ward hosts an event that community orgs & campaign groups can hold stalls & meet the local public?

Similarly the 3 but on a much larger scale - for The Junction to host, a societies fair but for South Cambridge (and a similar one in the north), covering sports groups & clubs.

Councillor Smith (Executive Councillor for Communities) advised she would speak with representatives from the Junction regarding local community engagement and bring back this information back to the Committee (ACTION).

Acknowledged that community fairs could be a positive thing to hold. As a Ward Councillor would be interested in exploring the different creative approaches. It was important to speak with the community and voluntary sector to determine what they needed as it did not always have to be a community fair but could be a conference instead, as an example.

Councillor Smith concluded she would welcome working with the member of the public on exploring communities fairs etc.

Councillor Moore explained that following the survey this was due to be discussed at the Coleridge Community Forum in March 2020 but had been cancelled due to the pandemic. Coleridge Cordaid and Coleridge Food Hub had been set up to assist local people in need. The group would be officially constituted and all those who took part in the survey would be invited. There was also the street party which was being funded by a community grant and the member of the public was invited to get involved.

Councillor Herbert suggested individual ward forums to talk to those groups, individuals and charities operating communities' facilities in the area.

Councillor Davey advised he had spoken to the Junction's Artistic Director in March who had undertaken some community engagement but would be concentrating in Romsey and Petersfield Ward.

Councillor Davey would contact the Junction's Artist Director for an update (ACTION).

21/44/EAC Outside Body Appointment: Cambridge Airport Consultative Committee

Recommend to Officers that Councillor Davey be the representative for the Cambridge Airport Consultative Committee for the ensuing year.

21/45/EAC Outside Body Appointment: East Barnwell Community Centre

Recommend to Officers that Councillor H Davies be the representative for the East Barnwell Community Centre for the ensuing year.

The meeting ended at 8.15 pm

CHAIR

This page is intentionally left blank

Committee	East Area Committee Action Sheet
Meeting Date	24/06/21
Updated on	07/09/21

ACTION	LEAD OFFICER/ MEMBER	DATE OF ACTION	PROGRESS
To provide an update at the next meeting on a potential campaign regarding wheelie bins being left out in the street and information leaflet	Councillor Moore	11/01/18	<p>If bins are left out on the street this becomes the responsibility of the Executive Councillor for Streets and Open Spaces.</p> <p>Due to a change in regulation it was now more problematic for the Council to act. Discussion had taken place regarding the use of red stickers when the bins were not put away. A campaign was being planned to encourage residents to be more thoughtful to their neighbours when leaving their bins out, this would take place after the new recycling campaign.</p> <p>The Enforcement Officers had been working with Legal to look to target areas where the civic action route could be taken on those repeat offenders who left their bins out which became a nuisance.</p> <p>The sticker campaign was still in the planning stages.</p>
	Councillor Smith	11/01/18	
	Councillor Moore	12/07/18	
To follow up with Officers on the notice issued of enforcement in relation to Walkers Garage site in Perowne Street	Councillor Robertson	11/01/18	A S215 had been served on the owners which came into effect in August 2017 which they had six months to comply. Officers would be undertaking a site visit in February and further action would be taken if required.
		12/07/18	Officers had received no response from the owner and would be seeking a contractor making the site safe and would also be looking at demolition of the building.
		10/01/19	No further action had yet been taken but Officers were still working on the matter.
		07/09/21	No further action as there had been no further enquiries from residents - CLOSED
Would liaise with officers what action could be taken regarding ball games being played when the signs in the area stated no ball games.	Councillor Moore	12/07/18	
Councillor Davey would speak to the Artistic Director / representatives of the Junction	Cllr A Smith / Cllr M	24/06/21	

ACTION	LEAD OFFICER/ MEMBER	DATE OF ACTION	PROGRESS
regarding an update on Community Engagement	Davey		



Environmental Report

Cambridge East Area

[Covering the wards of Abbey, Coleridge, Petersfield and Romsey]

Period of: March to August 2021

Contents

1. Introduction	3
2. East Area Profiles	4
Ward Profile: Abbey.....	5
Ward Profile: Coleridge	9
Ward Profile: Petersfield.....	13
Ward Profile: Romsey.....	17
Community Engagement Team Updates	22
Greater Cambridge Shared Waste Service Update:	23
3. Environmental and Waste Data	24
Public Realm [East Area]	24
Private Realm [East Area].....	26
Waste and Recycling Data [Great Cambridge Area]	27
4. Key contacts	28
5. Volunteer schemes	29
Time Credits	29
Streets and Open Spaces Volunteers:	29
Recycling Champions:.....	29

1. Introduction

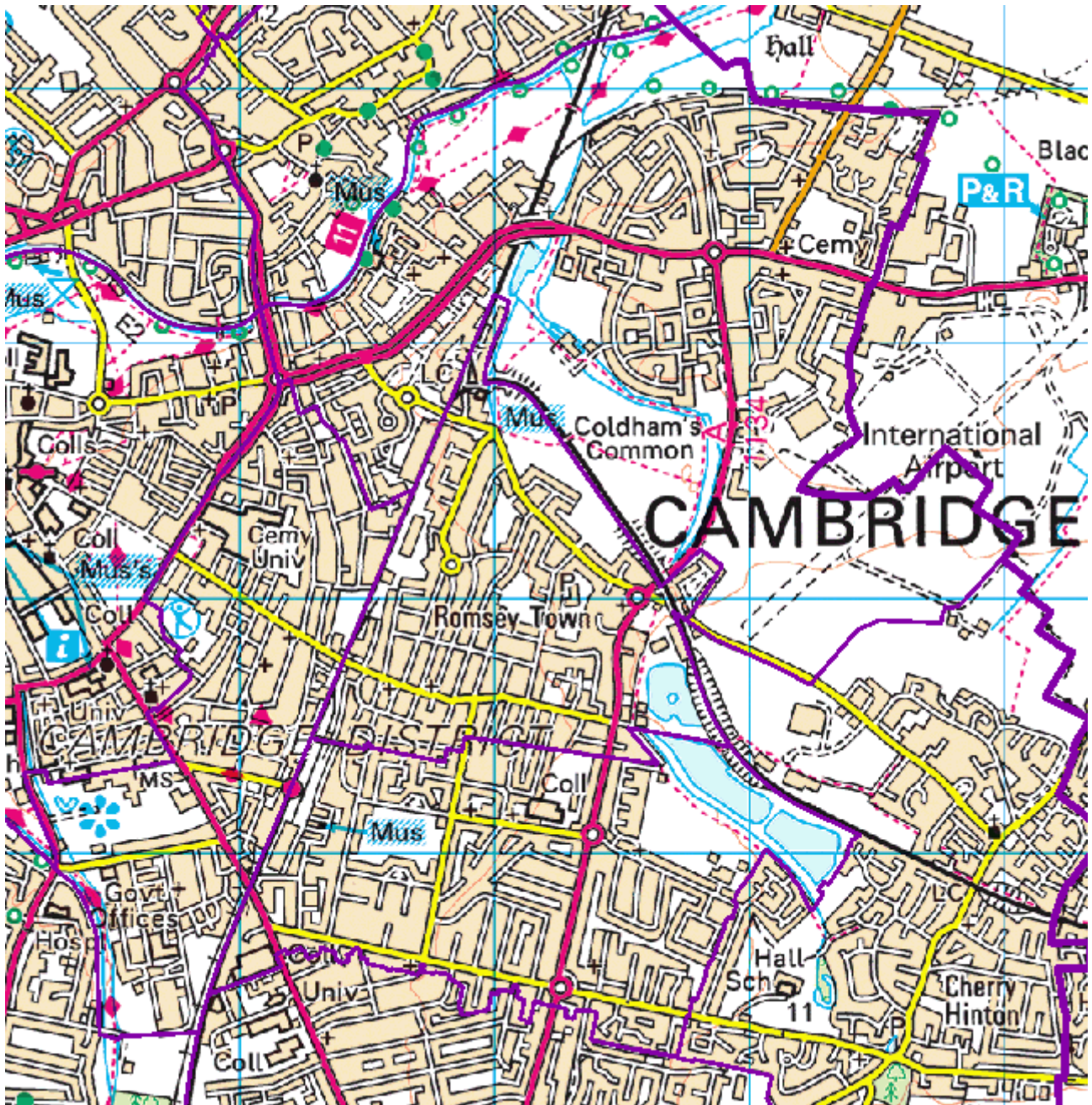
This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
 - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Enforcement Team - investigate and take action against instances of environmental crime and dog control issues in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
 - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires
 - d. Noise complaints – day time and night time noise complaints ,

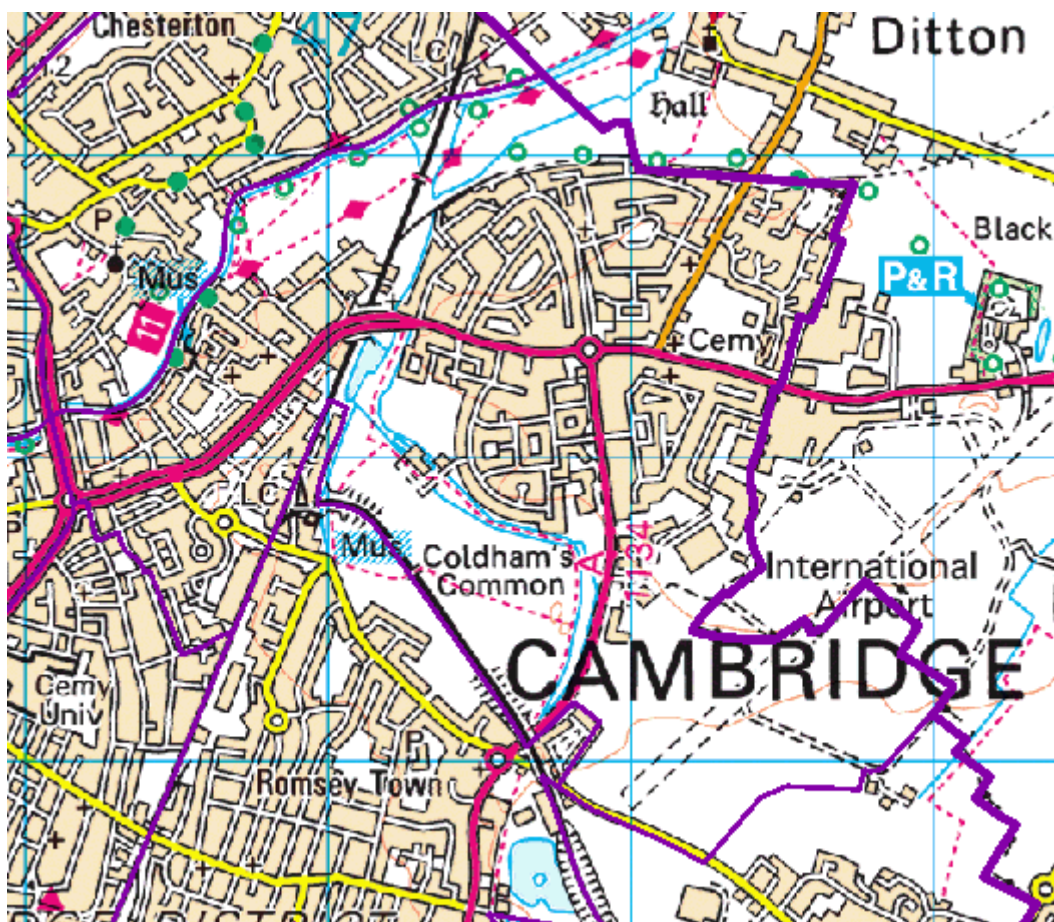
2. East Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.



Ward Profile: Abbey

Map



Community Engagement team

In May, officers from the Community Engagement Team attended the Abbey People Family Day and held a stall with the 'design a reusable bag' activity. Discussions were held with local volunteer group leaders such as Skills Exchange and Abbey People. Officers also exchanged information and leaflets to promote one another's work areas, and there was a discussion of possible future projects on the nearby brook.

In June volunteers helped to cutback the overgrowth and trim the hedges to allow better access at East Barnwell Community Centre.

Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

The area officer over the past six months has conducted regular patrols in this area, spending approximately 10 to 15 hours per week there. Over the past 6 months attention has been paid to Dennis Road, Ann's Road, Rachel Close and Helen Close as these areas are particularly bad for fly tipping.

- Dennis Road – This area seems to be a hot spot for fly tipping over the past 6 months. There have been twenty incidents of fly tipping being investigated. One of them led to a fixed penalty notice being issued. Due to the nature of the waste being dumped and the lack of evidence no further action has been able to take place in the other investigations. Particular attention will continue to be made in this area, to try and tackle the fly tipping.
- Ann's Road – This is another area that seems to attract a lot of fly tipping. Over the past 6 months the area officer has investigated eleven separate incidences of fly tipping. Two cases resulted in a fixed penalty notices being issued. Regular patrols will continue to take place in this area again.
- Rachel Close – This street is always targeted for fly tipping. There have been fourteen incidents of fly tipping investigated here of the past 6 months. Two fixed penalty notices were issued. The other cases resulted in no further action due to lack of evidence. This area will continue to be patrolled regularly.
- Helen Close – This road is another hot spot for fly tipping within Abbey ward. Nine incidents of fly tipping have been investigated here over the past of the 6 months. Four of these cases resulted in fixed penalty notices being issued and the others resulted in no further action being taken. This area will continue to be monitored with regular patrols to help reduce the fly tipping.



Further investigations into fly tipping within Abbey have been dealt with over the past 6 months in other areas including; Newmarket Road, Galfrid Road, Fison Road, and Ekin Road. In these other cases, several fixed penalty notices have been issued.



Abandoned vehicles – twenty-six suspected abandoned vehicles have been investigated over the past 6 months. Twenty-two of these vehicles were claimed, three were removed for being abandoned and subsequently destroyed, and one case is still ongoing. Untaxed vehicles – One untaxed vehicle was removed for having no tax on the public highway.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Mark Mehaffey.

Operations service

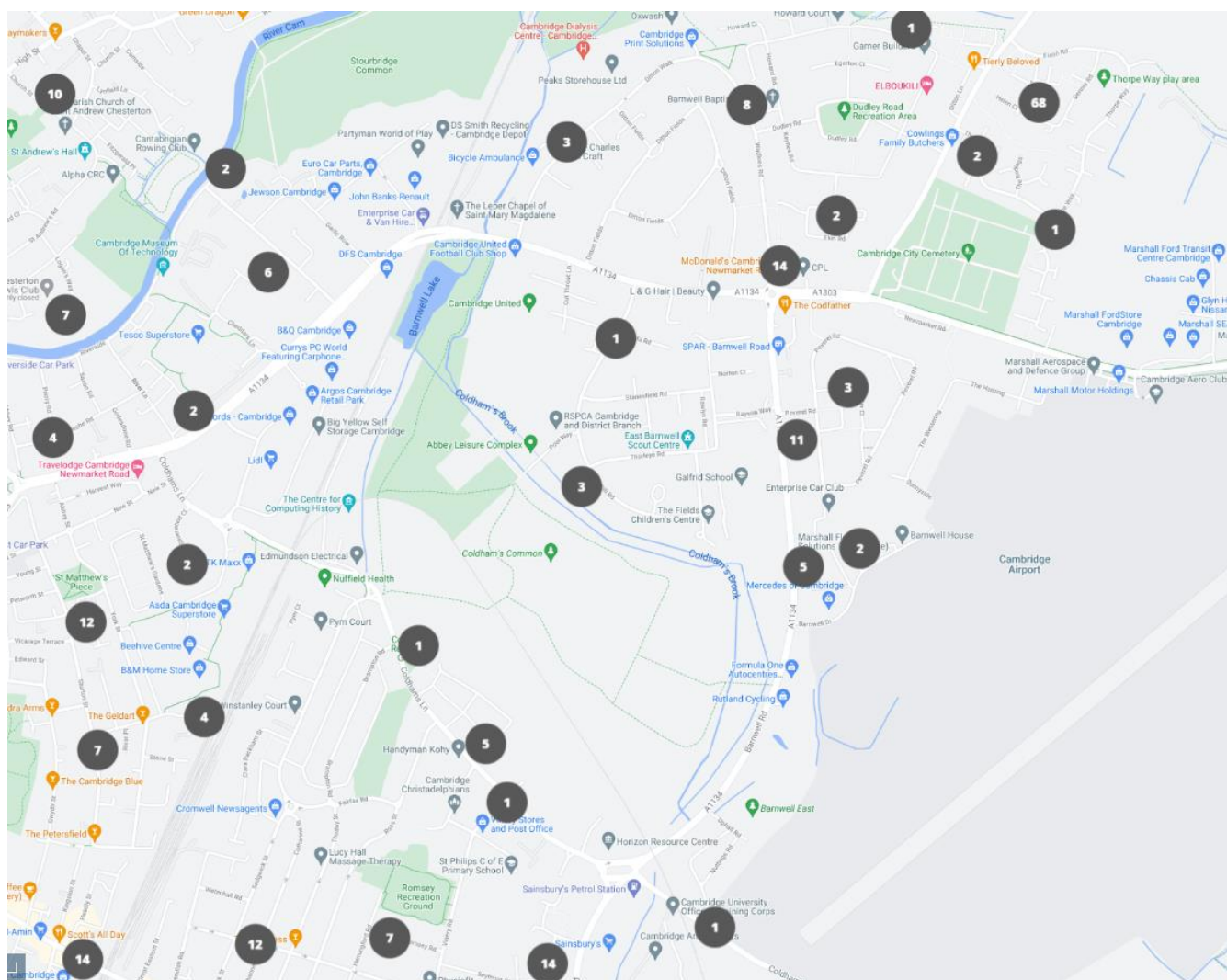
Operations teams have continued with the high level of focus to remove litter from the fast food and retail outlet hot spots across this area. The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. And the teams have been targeting areas that require deep cleaning and in need of attention by exception.

The whole team have been working with the City Council Enforcement Officers to reduce the amount of fly-tipping across the ward with Riverside being identified as particular hot spot from magnet fishing.

Operatives have been busy cutting and maintaining grass verges and parklands with the ground's maintenance team. The team have completed the pruning and maintenance of shrub beds across the highways and parks. Over the course of August, the ground's maintenance team will start preparing for and commencing hedge cutting season.



The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

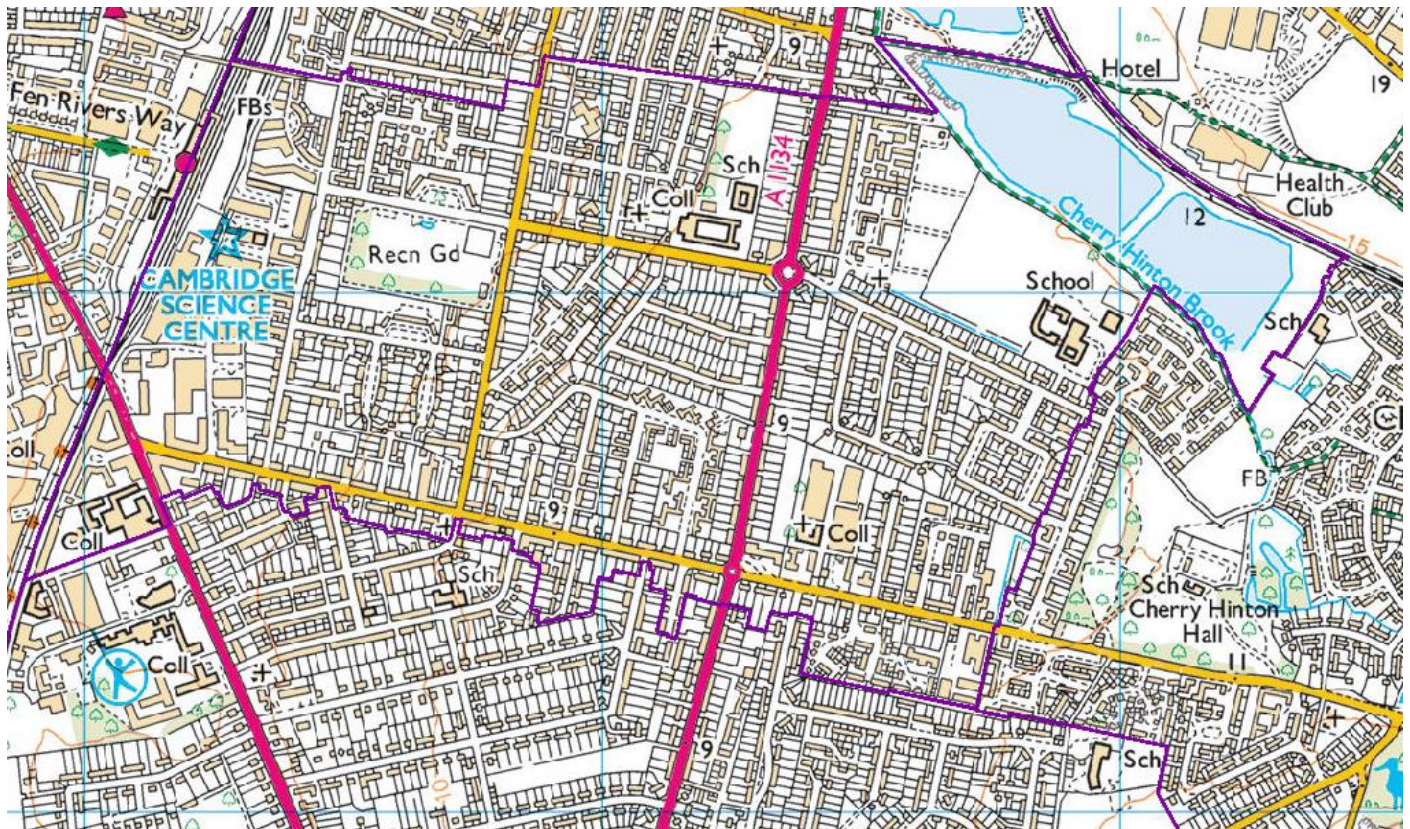
Local Nature Reserves

In May, at East Barnwell Nature Reserve volunteers met up on Sunday and made habitat piles for newts and toads near the pond, by digging a hole then protecting it from the elements with fallen wood and leaves with easy access for toads and newts. And in June, volunteers helped to cut back overgrown nettles from the pathways.



Ward Profile: Coleridge

Map



Community Engagement team

Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

Officers conduct regular patrols in the area spending approximately 5 to 7 hours per week.

Fly tipping:

- In Coleridge during this reporting period, officers have had sixteen (16) cases of fly tipping in total. One of which was in Neville Road where a sofa was left under the stairwell. The informant on this occasion was a resident. Enquiries were made at the time with other residents but to no avail. Close by to where the sofa was a dumped wardrobe.
- Davy Road garages seems to be the most prolific area for fly tipping during this reporting period. Items left have ranged from a kitchen sink, chest of drawers, building materials, etc. Local enquiries were made at the time. However, this proved negative. Due to the type of waste left at these locations it has proven difficult to identify the culprits responsible. To date, no fines have been issued in relation to these offences. However, officers have recently had a successful clear up day at Davy Road flats which proved very positive. With the help of the residents the area was cleared of excess waste, and officers are in the process of removing 7 to 10 abandoned bikes which have not been claimed or wanted from the bike stands on Davy Road flats.



Littering is spasmodic, in total officers have had only four cases during this period. There was no pattern to the littering. All cases have culminated with littering fixed penalty notices all of which were paid.

Abandoned vehicles: This is mainly as a result of a call to the Customer Service Centre or an email from a resident/member of the public, however, general patrols are undertaken regarding the issues of abandoned and untaxed vehicles. Officers work closely with estate managers and residents who are very vigilante. Officers have had a total of eight (8) abandoned vehicles in this area. The majority have been claimed by the owners. However, two untaxed vehicles from Rustat Road and Davy Road were lifted for being untaxed by contractors. Most of the other vehicles were claimed.



Only one report in this area regarding dogs being allowed off the lead in the communal garden area at Davy Road. Regular patrols have proved negative. And to date, no further reports have been received.

Going forward officers will continue to liaise with residents and working partners, proactively and reactively dealing with any issues that arise. Also, to undertake certain projects that hopefully will support the residents with certain environmental issues that occur daily.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Tony Durman.

Operations Service

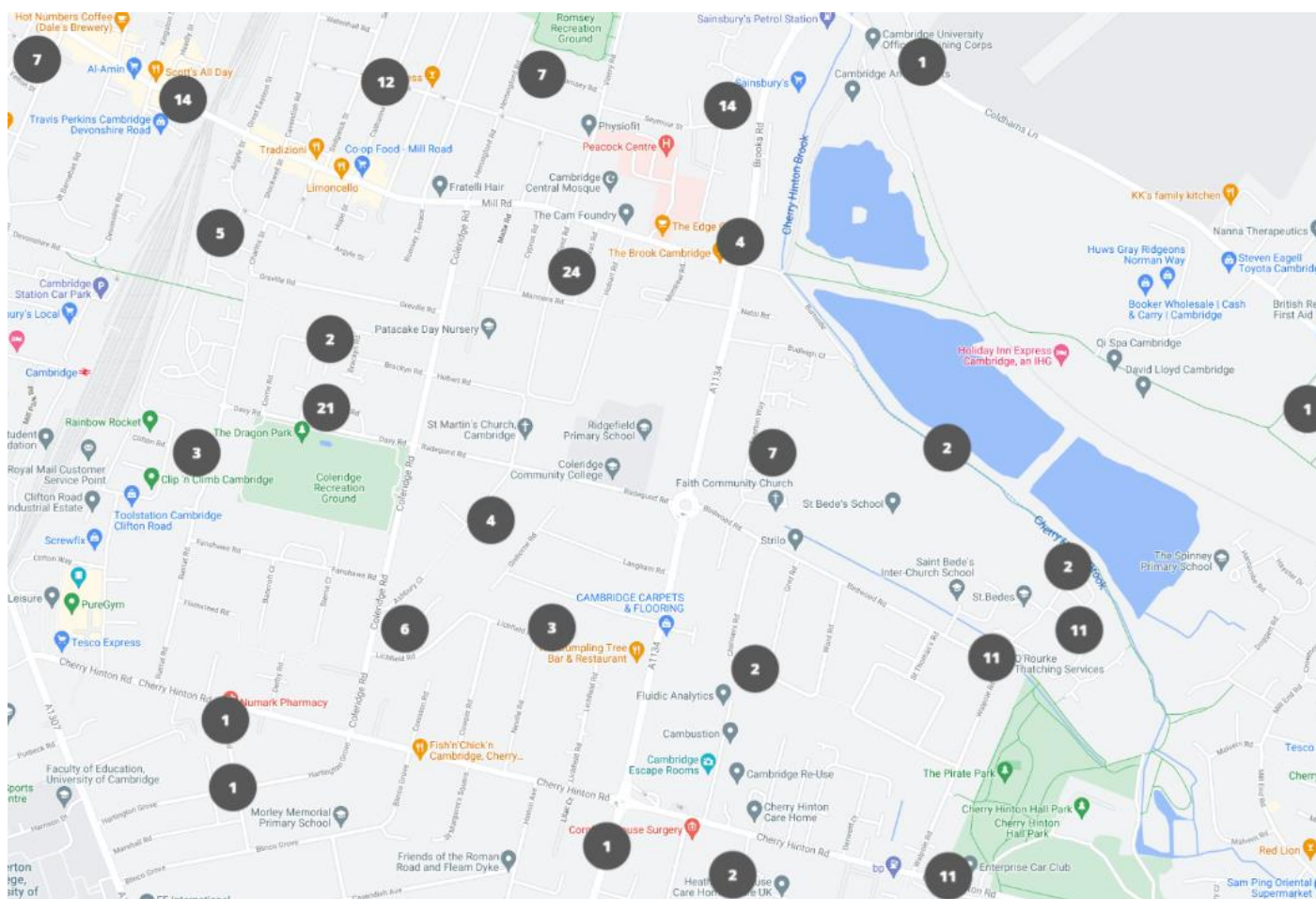
During this exceptionally challenging period, Operations have continued cutting and maintaining grass verges and recreation areas with the ground's maintenance team. The team have completed the pruning and maintenance of shrub beds across the highways and parks.

The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. The team have been targeting areas that require deep cleaning and in need of attention by exception. A high level of focus has been given to litter picking and cleanliness of Coleridge Recreation Ground and surrounding areas during this warm weather period.

The graffiti team have been tasked with the continual removal of affected street furniture, with Coleridge Road being identified as a specific hot spot. Over the course of August, the ground's maintenance team will start preparing for and commencing hedge cutting season.



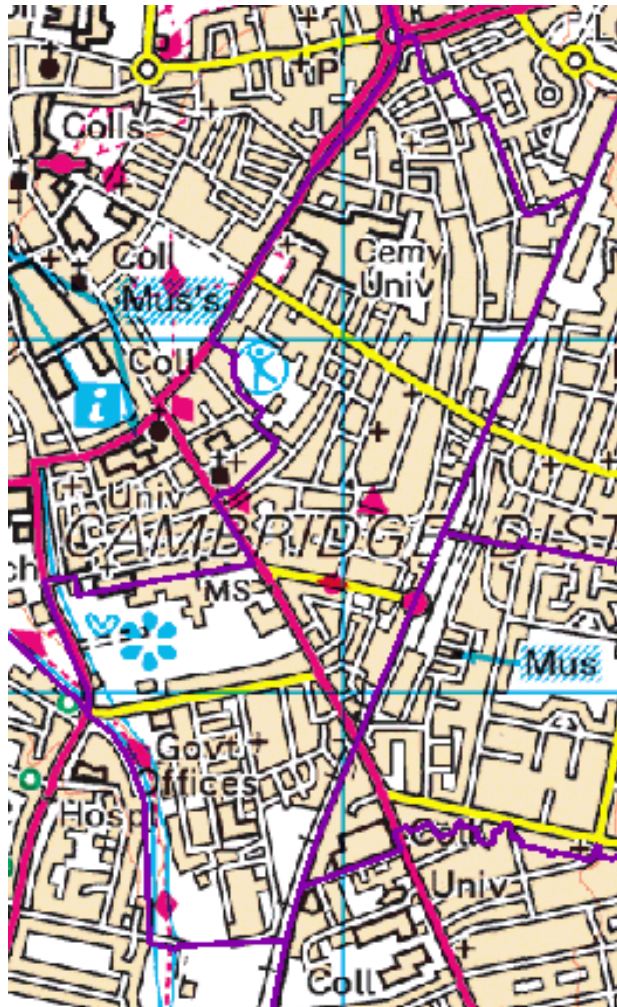
The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre

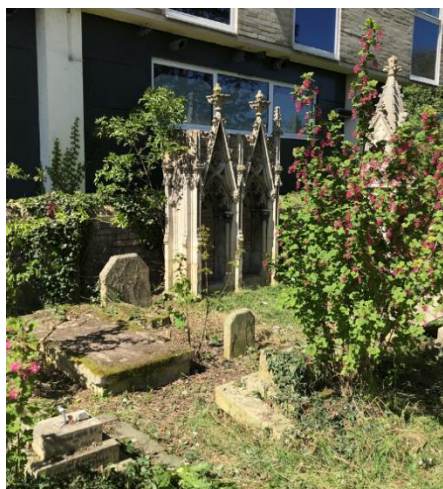
Ward Profile: Petersfield

Map



Community Engagement team

In April, three volunteer sessions of cutting back overgrown vegetation and tidying the area took place at Mill Road Cemetery.



In May volunteers undertook further cutback/clearance in the cemetery, clearing brambles obstructing paths and growing on gravestones, removing ivy from historic graves and creating habitat piles.

In July, volunteers helped rack up the grass following a mow and made compost heaps to improve and encourage better grass growth in Mill Road Cemetery. Raking and removing the grass also helps to encourage a more diverse mix of wildflowers.



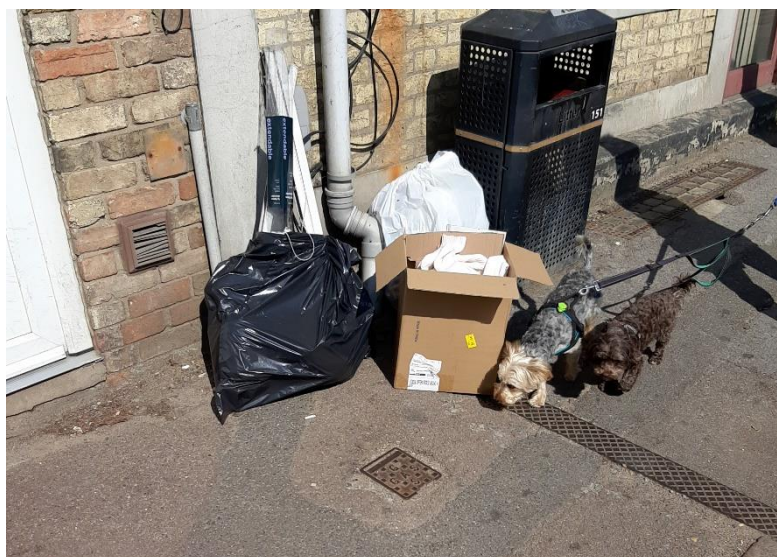
Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

There are ongoing patrols within the ward relating to litter offences; during the period of March to August there were two incidents of littering from a motor vehicle, one of which resulted in a fixed penalty notice.

Four abandoned vehicles were investigated within Petersfield; three were subsequently claimed by the owners and one vehicle was destroyed after it was not claimed. The vehicles reported were at St Matthews Street, Ashley Court, Mackenzie Road and Glenalmond Avenue.



There were three reports of issues with dogs, one resulted in a warning letter being sent to the owner and there were two cases where there was insufficient evidence to take any formal action. There

was one case of illegal advertising (flyposting) in the Mill Road area and the suspect was given a verbal warning and several posters removed.

Six investigations into commercial waste were undertaken in the period, which resulted in several different actions. The investigations were undertaken for either fly tipping or mis-managed commercial waste. Four businesses were placed onto statutory Section 47 notices, setting out how the businesses must manage their waste. One business was given a verbal warning and a further business was given a fixed penalty notice for breaching a section 47 notice.

There were over thirty investigations into domestic waste issues in the ward between March and August. Of these five resulted in fixed penalty notices being issued for littering domestic waste and several cases are ongoing. Hot spots that the enforcement team investigated included Devonshire Road, Mill Road and Tenison Road.



If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Mark Mehaffey.

Operations service

During this exceptionally challenging period, Operations have continued cutting and maintaining grass verges and park areas with the ground's maintenance team. The team have completed the pruning and maintenance of shrub beds across the highways and parks.

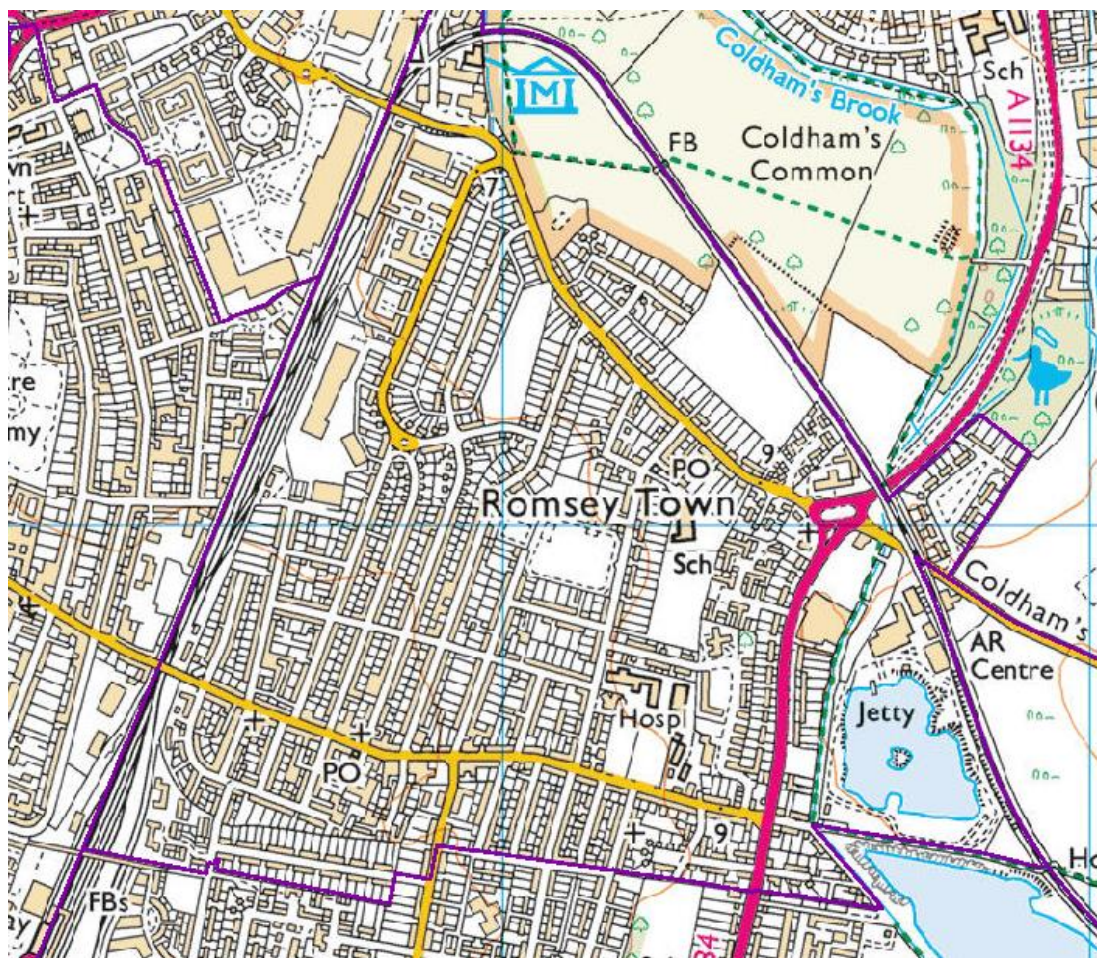
The graffiti team have been tasked with the continual removal of affected street furniture of graffiti and fly-posters. Mill Road Cemetery has been identified as a specific hot spot for drug related paraphernalia and needles with the Rapid Response team making regular removals weekly.

The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. The team have been targeting areas that require deep cleaning and in need of attention after the major road works and closures.

Operatives have continued with the high level of focus to remove litter from the retail hotspots across this ward. The area has seen a significant increase of needles and drug related paraphernalia with Mill Road Cemetery becoming a really concern. Over the course of August, the ground's maintenance team will start preparing for and commencing the hedge cutting season of Petersfield.

Ward Profile: Romsey

Map



Community Engagement team

Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

Officers conduct regular patrols in the area spending approximately 8 to 10 hours per week.

Fly tipping: In all there have been many flytips across the ward including Wycliffe Road and Hobart Road. By far the busiest are Marmora Road and Seymour Road which appear to be the most targeted hot spots. In total just for those areas, Marmora has had twelve fly tips which are mainly all left by the litter bins at the location and five fly tips at Seymour Street by the commercial bins. The waste ranging from, black bags with domestic waste to fridges, tables, sofas, bikes, trolleys etc. Due to the lack of evidence, officers have not been able to undertake any enforcement action for offences in this area. Local enquiries have also proved negative.



Commercial waste: Only two commercial premises have been placed on a statutory notice relating to commercial waste (Section 47) in this area since the last reporting period. Officers are pleased to say that they are managing their commercial waste correctly so far. However, officers are also in the process of placing another two shops in Mill Road on a Section 47 in respect of their commercial waste and bins which are currently not being managed correctly.

Officers are also monitoring the charity shops in Mill Road regarding leaving their commercial bins unlocked and as a result individual have been bin surfing. This has caused issues with the litter pickers who cover the area first thing in the morning as the waste is left on the pavement area and blocks access for pedestrians and cyclists. In the past this issue was raised, however, there had been a considerable drop in reported incidents before lockdown occurred. This was mainly to the credit of the managers within the shops who were taking time to make sure that staff were locking their bins every day after using them. Officers will continuously try and work with the managers closely to eradicate these issues around their waste control.

Littering: Littering is spasmodic, in several fixed penalty notices were issued during this period. Of which evidence was gathered and fines issued. These were found to be in the main along Mill Road, Coldham's Lane and Barnwell Road. Also, educational advice was also given, and pocket cigarette ashtrays issued.

Abandoned vehicles: This is mainly as a result of a call to the Customer Service Centre or an email from a resident or a member of the public. However general patrols are undertaken regarding the issues of abandoned and untaxed vehicles. During this reported period there are two hotspots which are Cavendish Road (4) and Wycliffe Road (3). In total officers have had twenty-five reports of abandoned vehicles in this ward. Of which three have been lifted for being untaxed. One registered keeper was issued with a fixed penalty notice for abandoning their vehicle. Officers constantly work closely with estate managers and residents who are very vigilant. Most of the vehicles have been claimed by the owners or on revisiting the location were no longer at the location on the follow up visits.



Hotspots: Currently officers are experiencing a lot of fly tips and littering in Marmora Road and Seymour Street. Marmora Road especially waste always seems to be left by the litter bins at this location. In Seymour Street fly tips have been left by the commercial bins on the area at the back of Antwerp Dental Group. The problem is due to the nature of the waste being fly tipped officers have no evidence at this stage to determine who the culprits are.

Dogs: During this reporting period officers have dealt with a stray dog in Marmora Road whilst on patrol. The dog was returned to its rightful owner that day. The owner was given a verbal warning and explained that she needed to secure her fencing area to prevent the dog from straying. This has now been rectified on subsequent visits. Also issues with dog fouling at Hampden Gardens were reported in the play area. Regular patrols were conducted, and larger dog notices fixed to structures at the location. To date the culprit has not been identified and no further incidents reported.

Going forward officers continue to liaise with residents and working partners, proactively and reactively dealing with any issues that arise. Officers plan to work on domestic bins on streets, as there are a lot of residents complaining about bins left on streets in Marmora Road, Madras Road and Hobart Road. Officers are also aware that there is a quantity of possible orphan bins that need to be removed or identified by the owners.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Tony Durman.

Operations service

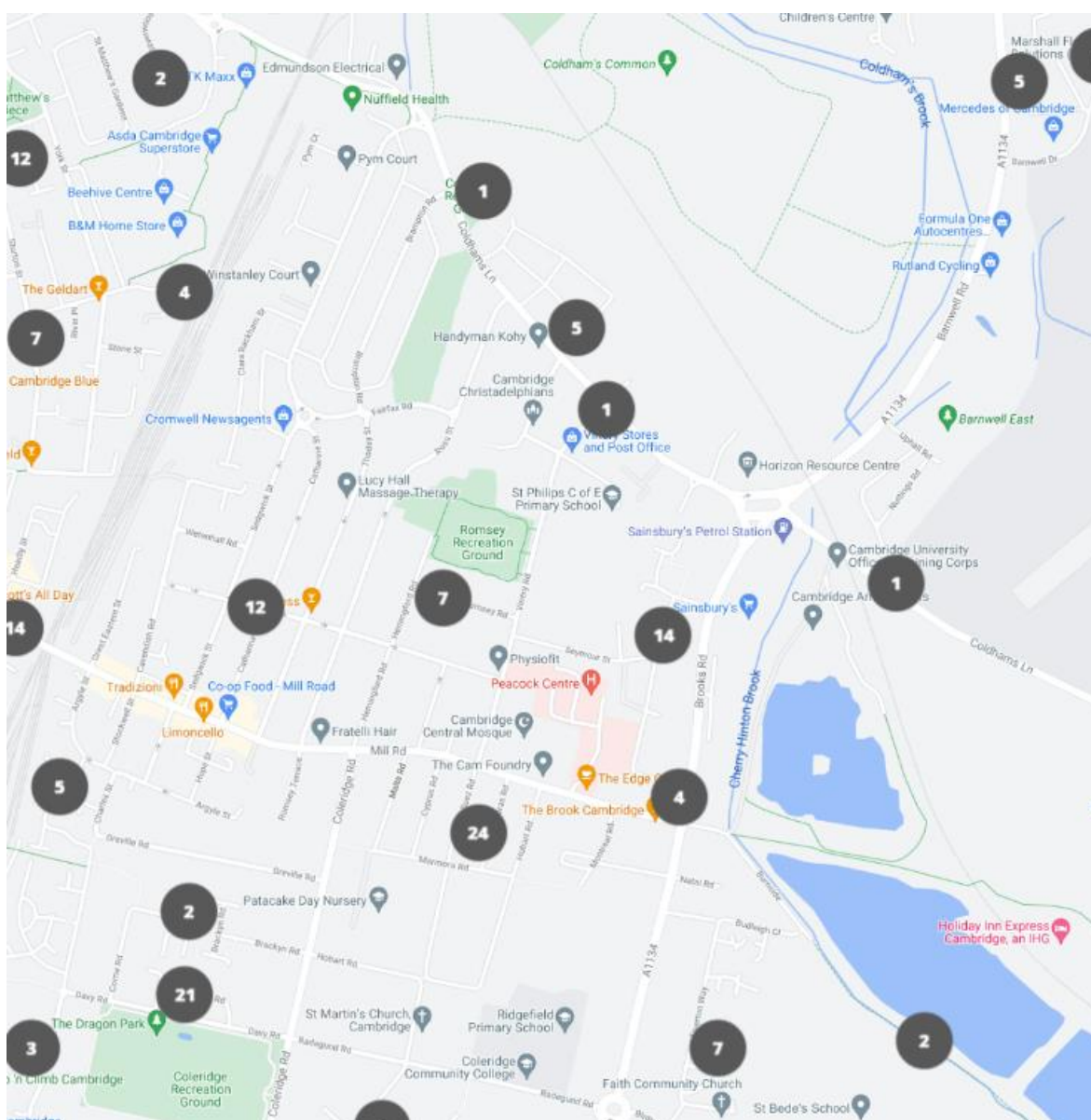
The whole team have been working with the City Council Enforcement Officers to reduce the amount of needle reports across Romsey with Vinery Road Recreational Ground being identified as particular hot spot. The street cleansing team have been sweeping all the main roads and residential areas of detritus and completing deep cleaning as they go around the ward. The graffiti team have

been tasked with the continual removal of affected street furniture, with Coldham's Lane being identified as an area of concern.

Operatives have been busy cutting and maintaining grass areas with the ground's maintenance team. The team have completed the maintenance of shrub beds across the highways and parks. Over the course of August, the ground's maintenance team will start preparing for and commencing the hedge cutting season.



The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Community Engagement Team Updates

Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens.



To date the team have cut over forty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at sosvolunteers@cambridge.gov.uk who will make suitable arrangements.

Greater Cambridge Shared Waste Service Update:

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of February 2021 to July 2021):

Event	Date	Area
Online Recycling Talk	02.02.2021	Linton Women's Institute
Online Recycling Talk	24.02.2021	Comberton College
Online Recycling Talk	21.04.2021	Hardwick Primary School
Online Recycling Talk	12.05.2021	Barton Women's Institute
Online Recycling Talk	15.06.2021	Monkfield Primary School
Mini skip day with recycling information	17.06.2021	Carlton Way (numbers 13-51)

3. Environmental and Waste Data

Public Realm [East Area]

Period	Activity	Total number of incidents	Abbey	Coleridge	Petersfield	Romsey
March to Aug 2021	Fly tipping	197	102	34	22	39
March to Aug 2022	Fly tipping	309 ¹	126	58	56	69
March to Aug 2021	Needles	111	18 needles (6 instances)	5 needles (1 instance)	11 needles (7 instances)	77 needles (8 instances)
March to Aug 2022	Needles	31 ¹	2 needles (2 instances)	2 needles (2 instances)	25 needles (7 instances)	2 needles (2 instances)
March to Aug 2021	Fixed penalty notices	31	11	1	17	2
March to Aug 2022	Fixed penalty notices	27 ¹	16	3	6	2

Summary of public realm data:

Fly tipping:

Hot spot maps within each of the ward profiles shows the numbers and locations of the flytips within the last six-month period.

Needles:

- **Abbey:** In March one needle was found on Coldham's Lane, near to the Travelodge, and in April one needle was removed from Bergholt Close.
- **Coleridge:** In April one needle was removed from Golding Road, and in July one needle was removed from Clifton Road.
- **Petersfield:** In May one needle was removed from Mill Road Cemetery and again in July one needle was removed from the cemetery. In July ten needles were removed from Cambridge Place, in the same month ten needles were removed from St Matthews Street and one needle was removed from St Barnabas Road. In August one needle was removed from East Road garages and one needle was removed from Caroline Place.
- **Romsey:** In June one needle was removed from Mill Road, and in July one needle was removed from Cavendish Court.

¹ Data is from 1 March 2021 to 24 August 2021.

Fixed penalty notices:

Fixed penalty notices issued across the period includes two for littering, eight for domestic waste littered, three for small scale fly tipping, one for commercial waste fly tipped, two for abandoned vehicles and eleven for littering from a motor vehicle.

Private Realm [East Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
March to Aug 2021	Pest Control	NA	106	NA	NA	NA
March to Aug 2022	Pest Control	NA	136	NA	NA	NA
March to Aug 2021	Refuse and waste complaints	9	NA	²	0	0
March to Aug 2022	Refuse and waste complaints	5	NA	²	0	0
March to Aug 2020	Other public health interventions ³	41	NA	²	0	0
March to Aug 2021	Other public health interventions ³	21	NA	²	0	0
March to Aug 2022	Noise complaints	259 ⁴	NA	²	1	0
March to Aug 2021	Noise complaints	143 ⁴	NA	²	3	0
March to Aug 2021	Private Sector Housing interventions	18 ⁵	NA	²	1	0
March to Aug 2022	Private Sector Housing interventions	49 ⁵	NA	²	3	1

Data from 2020 is from 1st March to 19th August 2021

² All complaints will generally have at least one such action.

³ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

⁴ Where multiple complaints have been received from one person these have only be counted as one complaint

⁵ Please note this figure relates to investigation of reactive service request and does not include proactive inspections.

Waste and Recycling Data [Great Cambridge Area]

Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun 20/21	Q2 Jul-Sep 20/21	Q3 Oct-Dec 20/21	Q4 Jan-Mar 20/21	Total for 20/21	Q1 Apr-Jun 21/22
Total recycling rate	51.1%	54.20%	50.12%	47.69%	50.91%	53.56%
Recycling rate – dry recycling	25.53%	22.59%	30.74%	26.53%	26.35%	20.83%
Recycling rate – composting	23.69%	31.50%	25.44%	20.61%	25.31%	32.47%
Amount collected for disposal	50.84%	45.91%	43.81%	52.86%	48.36%	46.70%

Number of collections completed as scheduled:

This shows the number of bins that were collected as scheduled (in number and a % and therefore the amount also missed).

Month	Missed	Possible	Actual	% Missed	% Collected
Apr-20	729	722,169	721,440	0.10%	99.90%
May-20	848	695,687	694,839	0.12%	99.88%
Jun-20	876	695,687	694,811	0.13%	99.87%
Jul-20	720	760,382	759,662	0.09%	99.91%
Aug-20	737	693,365	692,628	0.11%	99.89%
Sept-20	1236	725,033	723,797	0.18%	99.82%
Oct-20	1526	731,857	730,331	0.21%	99.79%
Nov-20	1742	695,495	693,683	0.25%	99.75%
Dec-20	1362	694,856	693,494	0.20%	99.80%
Jan-21	947	722,169	721,222	0.13%	99.87%
Feb-21	1749	661,454	659,705	0.26%	99.74%
Mar-21	1501	756,944	755,443	0.20%	99.80%

4. Key contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	sosvolunteers@cambridge.gov.uk
Local Nature Reserves Ranger	Vic Smith	01223 458282	Victoria.Smith@cambridge.gov.uk
Enforcement (Coleridge and Romsey)	Tony Durman	01223 458282	Tony.durman@cambridge.gov.uk
Enforcement (Abbey and Petersfield)	Mark Mehaffey	01223 458062	mark.mehaffey@cambridge.gov.uk
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	paul.jones@cambridge.gov.uk
East Area Operations Team Leader	Richard Woolman	01223 458282	richard.woolman@cambridge.gov.uk
Recycling Champions	Birgitta Laurent	07525 213774	recycling.champions@scams.gov.uk

If you have a question about one of the council's services, you will be able to find a number of answers on our website www.cambridge.gov.uk. If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

5. Volunteer schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or 01223 458084

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact recycling.champions@scamsb.gov.uk or telephone 07525 213774.

This page is intentionally left blank